Cymunedau Digidol Cymru | **Digital Communities Wales**

Hyder Digidol, Iechyd a Lles | Digital Confidence, Health and Well-being

digitalcommunities.gov.wales
Tel: 0300 111 5050
Twitter: @DC_Wales

Wales **Co-operative** Centre
Canolfan **Cydweithredol** Cymru

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Rhaglen
Llywodraeth Cymru
Welsh Government
Programme

Did you know?
11%* of People
are not online

They're missing out on opportunities to save money, find work, keep in touch with family, learn new skills and access important services.

*National Survey for Wales 2018/2019

Digital Communities Wales helps organisations that are working with digitally excluded people by...

Training staff so they can confidently show people how to use technology

Recruit digital volunteers to help even more people get online

Advice on using technology to improve health and well-being

Support to develop new activities which embed digital inclusion

Building links between organisations to share ideas and co-ordinate activities

Helping develop strategies and policies for digital inclusion

We work across the whole of Wales with...

Local authorities

Advice services

Housing associations and housing support bodies

Older people's groups

Community and family support programmes

Health and social care providers

Libraries

Disabled people's groups

Programmes supporting unemployed people

Charities and community groups

Youth organisations, schools and the Welsh Baccalaureate

Private sector businesses

Adult learning providers and umbrella bodies

Working with Digital Communities Wales...

"Working in collaboration with DCW has enabled us to look at using new and innovative ways to improve the experience of our patients living with dementia. The DCW Team have been fantastic, providing support and training for us in Cwm Taf Morgannwg University Health Board. The journey is only just beginning and we are excited to see the partnership grow."
- Rebecca Thomas, Senior Nurse Professional Standards and Quality, Cwm Taf Morgannwg University Health Board

"Digital Communities Wales is a great partner organisation with a friendly and helpful team. With innovation and ideas, they enhance the service that we currently provide."
- Tony Wakeham, Volunteer Coordinator, Cardiff Council Central Library Hub

"I would give you 5 out of 5 – your very knowledgeable and helpful staff member has followed up the actions we discussed and keeps in touch with us."
- Jackie Blackwell, Ynys Môn Citizens Advice

"Staff who have attended the sessions have not only enjoyed them and found them very interesting, but they have, most importantly maybe, increased their knowledge and confidence in delivering to their customers."
- Gaynor Williams, Employer and Partnership Team, Department for Work and Pensions

Get in touch to find out more about our support:

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Email: digitalcommunities@wales.coop
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