

Digital Companions

60% of people aged 75+ are not using the internet

49% of single pensioner households don't have internet access

Thousands of OAPs who are not using the internet risk being locked out of essential services and online benefits.



We want to help them get online with the help of a friend, neighbour, family member or carer – someone who can be their **Digital Companion**

How does the scheme work?

1. Organisations which support older people living at home identify customers who are not online.



2. The organisation will look at that customer's network of family and friends to find someone to be their Digital Companion



3. The Companion will be given easy-to-follow guidance to help them support their friend/relative



4. Over several months, the Digital Companion helps them to experience what the web has to offer



A Digital Companion will:

Be a good listener



Have a basic understanding of the internet



Be patient



If your organisation helps older people in their own homes, and you'd like to deliver a Digital Companions scheme, just get in touch.

Email

digitalcommunities@wales.coop

or visit

<https://www.digitalcommunities.gov.wales/digital-companions/>

This is a Bevan Exemplar project, supported by the Bevan Commission, Wales' premier think tank for health and care.



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