

# Can you help get someone online?



Wales Co-operative Centre  
Canolfan Cydweithredol Cymru

Cymunedau  
**Digidol**  
Cymru

**Digital**  
Communities  
Wales



Rhaglen  
Llywodraeth Cymru  
Welsh Government  
Programme

# Did you know?

## 15%\* of people are not online

They're missing out on opportunities to save money, find work, keep in touch with family, learn new skills and access important services.

\*National Survey for Wales 2016/2017

If using email and the internet comes easily to you, you could start an exciting new role as a Digital Volunteer working with people who don't have your skills.



You don't need to be an IT whiz, just a grasp of the basics and plenty of enthusiasm! You'll get some training and support from Digital Communities Wales too.

With your help, we can change people's lives through the positive use of the internet.

## What you'll gain

As a Digital Volunteer, you'll be changing people's lives. But you'll gain, too. You'll:



Put something back into the community



Get useful transferable skills that can help you find work or get into University



Get free training

# Make a difference in your community

Working 1-2-1 or with small groups, you'll show people basic tasks such as:



Mouse and keyboard skills



Using the internet



Communication tools like Skype and WhatsApp



Setting-up and using Email & Social Media



Printing and scanning



Navigating useful websites like Universal Credit



Using mobile devices

We'll make it easy for you by matching you with a community organisation where your help is needed.

**Give as much or as little time as you want and volunteer where and when it suits you.**





**Email us at** ↘

**[digitalvolunteering@wales.coop](mailto:digitalvolunteering@wales.coop)**

↙ **Or sign up online**

**[digitalcommunities.gov.wales/volunteer](https://digitalcommunities.gov.wales/volunteer)**

Digital Communities Wales is a Welsh Government project delivered by the Wales Co-operative Centre.

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